Record viewers for LITRG webpages

Briefings

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Visitors to the websites of CIOT's Low Incomes Tax Reform Group (LITRG) hit another new high in 2021, with more than 6 million visitors viewing 9.8 million pages of tax guidance. Although primarily aimed at those unable to pay for tax advice, the materials are regularly used by CIOT and ATT members and other professionals. LITRG's website became an important source of information for those searching for guidance on the various support schemes set up by government during the coronavirus pandemic, with over a million views of these pages during 2021.

Last year, the House of Commons Library highlighted LITRG's website to MPs as a useful source of tax guidance in its 'Key Documents: Taxation' publication.

A series of improvements have been made to the website to improve its accessibility. They include moving the content of two niche sites – Tax Guide for Students and Disability Tax Guide – to the main website.

www.revenuebenefits.org.uk, a site for advisers covering tax credits, child benefit and the transition to universal credit, funded by HMRC but run by LITRG, remains separate.