Jane Brothwood appointed Lay Director, Taxation Disciplinary Board

Briefings



26 April 2024

The Taxation Disciplinary Board (TDB) has appointed Jane Brothwood as Lay Director from February 2024.

Jane has a background in complaints management, having been Head of HMRC's Adjudicator's Office until 2020, Chair of the Ombudsman Association Casework Interest Group from 2017 to 2020, and a member of the Waterways Ombudsman Committee from 2020 to 2023.

Jane is a lay member of the Teaching Regulation Agency Teacher Disciplinary Panels. She is also Chair of Governors for a local infant school and nursery and, until June 2024, Foundation Governor for a CofE Primary School Federation.

A qualified Programme Manager, Jane held a range of roles in HMRC and was Lay Public Interest Observer for CIOT Council from 2018 to 2021.

On her appointment, Jane said: ‘I am thrilled to be joining TDB, as I am passionate about the value and importance of maintaining professional standards to ensure trusted services for citizens, and recognition for the tax profession, along with opportunities for learning.

‘Whilst the vast majority of students and members maintain the highest standards of conduct and professionalism, the Taxation Disciplinary Board exists to ensure there is suitable independent protection and redress for those who may have cause to complain.’