HMRC launch Making Tax Digital agent outreach initiative

General Features | Personal tax | OMB



29 September 2025

HMRC have launched a Making Tax Digital agent outreach initiative, where agents can register their interest for a Making Tax Digital readiness discussion with HMRC.

As part of their plan to support tax agents with getting their practice ready for Making Tax Digital (MTD), HMRC have launched a new initiative where agents can register their interest for further readiness discussions with HMRC.

Agents can register their interest by completing a new form on GOV.UK (tinyurl.com/264wf5xv). When completing the form, agents will be asked to give permission to be contacted by HMRC by email, indicate how many of their clients are currently in testing and how many will be in MTD, and confirm that they are interested in a conversation with HMRC about MTD readiness and testing.

To access the form, agents should sign in with the government gateway ID and password linked to their Agent Services Account (ASA). If agents who wish to

complete the form do not yet have an ASA, they can still complete the expression of interest form by signing in with their government gateway ID and password associated with their existing HMRC online services for agents' accounts. If using this method, agents must manually provide contact details.

After a form is submitted, HMRC will review responses and triage contact based on the information provided. Depending on the level of interest and volume of impacted clients/testing sign-ups, a range of engagement activities may be offered to agents who complete the form. This could include further information via email, virtual peer group sessions via Microsoft Teams and direct one to one support discussion (where appropriate). All forms of engagement will be virtual but will aim to capture the spirit of a face-to-face event.

Other support with MTD, including FAQs, readiness guides, webinars and peer-to-peer discussion sessions can be accessed from the ATT's MTD for Income Tax hub (www.att.org.uk/making-tax-digital-income-tax)

Lindsay Scott *lscott@ciot.org.uk*
Emma Rawson *erawson@att.org.uk*